

Who We Are

The Lime Trees Group Ltd ("The Lime Trees", "we", "us", "our") is a childcare provider offering Breakfast Clubs, After School Clubs, Holiday Academies, Nurseries and Early Years Education.

Registered Office:

7D Colwick Quays Business Park
Colwick
Nottingham
NG4 2JY

Company Registration Number: 213456789

The Lime Trees Group Ltd is the Data Controller for the personal information we collect and process.

Sharing Your Information

We will only share personal information where necessary and appropriate to deliver our services, fulfil safeguarding responsibilities, or comply with legal obligations.

This may include:

- Schools and educational settings
- Local authorities
- Ofsted
- Safeguarding agencies
- Healthcare professionals where required
- Payment providers
- Professional advisers
- Emergency services
- Software and technology providers who support the delivery of our services

We use trusted third-party providers to help manage bookings, childcare records, customer communications and business operations, including:

- Kids Club HQ
- Family
- Go High Level (HelloCRM)
- Microsoft 365
- Google Workspace
- Zapier
- TextMagic

- Stripe and other payment processing providers where applicable

All third-party providers are required to process personal data securely and in accordance with applicable data protection legislation.

We do not sell personal information to third parties.

Third-Party Services

Our website and business operations use third-party systems and software to help us provide childcare services and communicate with parents and carers.

These services may include:

- Booking and attendance management systems
- Parent communication platforms
- Customer relationship management (CRM) software
- Marketing and email communication tools
- Payment processing systems
- Website analytics and performance monitoring tools

Examples of providers we may use include Kids Club HQ, Famly, Go High Level, Google, Microsoft, Zapier and TextMagic.

These providers may process personal information on our behalf and are required to maintain appropriate security measures and comply with UK data protection legislation.

Contact Us

If you have any questions about this Privacy Policy or how we process your personal information, please contact us:

The Lime Trees Group Ltd

7D Colwick Quays Business Park
Colwick
Nottingham
NG4 2JY

Telephone: 0115 931 3562

Email: enquiries@thelimetrees.co.uk

Website: www.thelimetrees.co.uk

Complaints

If you are unhappy with how we have handled your personal information, please contact us in the first instance.

You also have the right to lodge a complaint with the Information Commissioner's Office (ICO):

Website: <https://ico.org.uk>

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes to our services, systems, legal requirements or best practice.

Any changes will be published on our website and will take effect immediately upon publication.

Last Updated: June 2026